

The SYSPRO App Store - Customers Guide

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About customers



Customers are responsible for authorizing and purchasing software for the organization. Once registered, no one else can purchase and download applications on behalf of the organization, although others in the organization can still browse the SYSPRO App Store, discover new applications, and make recommendations for them to be purchased.

As a customer, you can:

- Track all purchases made
- Allow a SYSPRO user with Admin authority to see what applications have been downloaded for that system
- Rate and review applications purchased
- Report errors on applications to the publisher

What can you purchase?

You can purchase the following for your SYSPRO environment:

- Applications
- Reporting solutions
- Scripts
- PDFs and podcasts
- SYSPRO Espresso components and applications

Registering as a customer

Before you can purchase any applications, you need to register as a customer on the SYSPRO App Store.

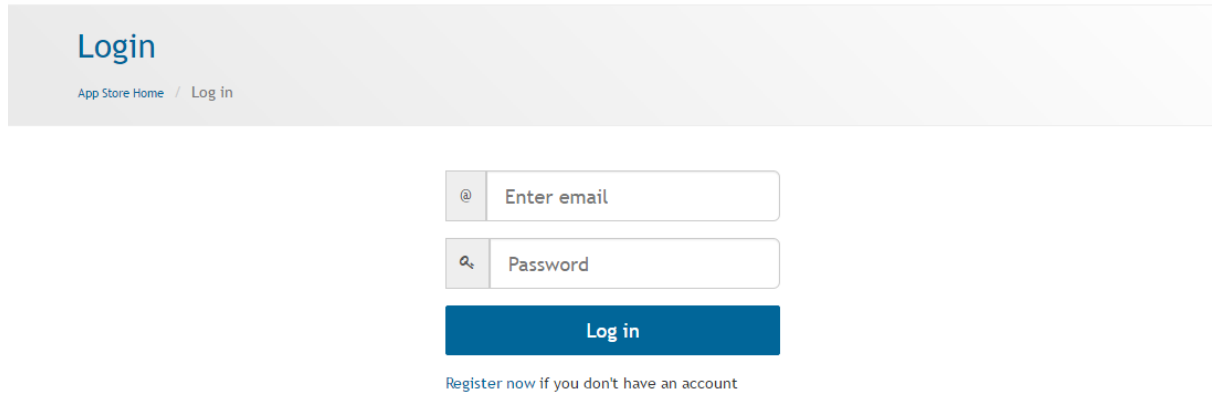
Follow these steps to register as a customer.

Prerequisites

- SYSPRO InfoZone login
To get a login, go to <http://infozone.syspro.com/>
- A valid SYSPRO XML license file
The default location for this file is on the server under the SYSPRO WORK folder, in a folder called license.sav
- The earliest version of SYSPRO you can be on is SYSPRO 6.1 SP1 Port 007

- Microsoft .NET Framework 4.0

1. From the SYSPRO App Store home page, select **Log in/Register**, and then select **Register now**.



2. Enter your login ID and password, and then select **Submit**.
3. Enter the remaining fields on the registration form.

As you are registering as a customer, you need to select the Customer role in the Role dropdown.

You will also need to provide your SYSPRO customer or partner credentials. Use the Browse button to find your XML license file.

If your XML license has already been uploaded by another person in your organization, you will see a message.

In order to allow customers to monitor what products are downloaded, the SYSPRO App Store restricts the number of customers to one per SYSPRO license.
4. Accept the terms and conditions of the Applications Agreement.

Note that the registration process is subject to approval.

If the registration is successful, you will be returned to the SYSPRO App Store home page, and your customer name will be displayed at the top.

Licensing

Content from the SYSPRO App Store is licensed to an organization, ensuring that only existing, valid SYSPRO customers can access content on the SYSPRO App Store.

To ensure this, each organization must have a SYSPRO App Store administrator who will purchase and download content on behalf of the organization, or choose someone who will.

Also, a valid SYSPRO XML license file is required to ensure only existing, valid SYSPRO customers can access content on the SYSPRO App Store. This ensures the security of the store, and provides a way of managing and monitoring the applications that get published onto the store, and by whom.

Some applications have an annual license fee (ALF) which is renewed annually.

If you purchase an application that has an ALF, this period is fixed from 1 November to 31 October.

Annual license fees are set at 15 percent of the price of the application.

Purchasing applications

To download and purchase an application, follow these steps:

1. Select the application you want to download.
2. Select **View details** on the application to view more details about the application.

Delivery Performance Report

[App Store Home](#) / [Product Detail](#)



Published by ERP SPECIALISTS, INC.
Other products by ERP SPECIALISTS, INC.



Price: 99.00 USD

Total: 99.00 USD

Buy now

The Delivery Performance Report displays the number and percentage of 'Late Shipments' in a board level presentation format. On-time delivery is one of the KPIs that most drives company performance.

[Description](#) [Requirements](#) [Release Notes](#) [Licensing](#)

License type: Unlimited Users

Pricing: Once-off payment

Select the *Requirements* tab to see if any software or hardware prerequisites are required. You can also select the *Licensing* tab to view the license model used and if any business objects are required.

3. Select **Buy Now** to begin the checkout and purchase process.
4. Select **PayPal Purchase** to buy the application.
5. Select **Download** once the purchase has completed successfully.

Becoming a publisher on the SYSPRO App Store

If you are registered as a customer, you can apply to become a publisher at any time when you or your organization has a SYSPRO related application that can be promoted on the SYSPRO App Store.

SYSPRO encourages anybody in the SYSPRO ecosystem (resellers, consultants, and customers) to become publishers if they have a relevant application to promote.

1. To become a publisher, select **Upgrade to publisher** from the **My**

[My account](#)

[Manage profile](#)

[My Apps](#)

[Upgrade to publisher](#)

[Log out](#)

account dropdown.

More information

There are more documents that will help you use the SYSPRO App Store. These include:

- **Getting started**
Get an overview of the SYSPRO App Store.
- **Publishers guide**
Find out how to register as a publisher, the publishing process and more.
- **Troubleshooting guide**
Find out how to report problems on the SYSPRO App Store.
- **Terms and conditions**
Read about the terms and conditions for the SYSPRO App Store.
- **Coding and testing**
This explains the coding and testing required if your application uses e.net bundling.